



DPA Sub-processors List

Table of Contents

SUB-PROCESSORS LIST

SCOPE

- Subprocessors who provide technologies to power certain Ducksify Services
- Ducksify controlled subsidiaries and affiliates

How to Subscribe to Receive Notification of Change in Sub-processors

- Right to Object to New Sub-processor

- Update Subscription information

SUB-PROCESSORS LIST

DUCKSIFY SA, CHEMIN DE LA JOLIETTE 10, 1009 PULLY

VERSION 1.0, MAY 2022

SCOPE

This list identifies the sub-processors authorized by Ducksify SA (“Ducksify”) to access both (i) customer data and personal data contained within it in Ducksify Services (referred to as “Customer Data” in the table below), as well as (ii) personal data other than that contained in Customer Data.

Any such sub-processors will be permitted to process customer data or personal data only to deliver the services Ducksify has retained them to provide, and they are prohibited from using such data for any other purpose. These sub-processors (including their subsidiaries) may provide services to one or more of the online services. The list below may not apply to previews or other services not yet in general release.

Subprocessors who provide technologies to power certain Ducksify Services

The following sub-processors provide technologies used to deliver specific Ducksify Services. If you deploy one of the services below, the sub-processor(s) identified for that service may process, store, or otherwise access customer data or personal data in the course of helping to provide that service.

Sub-Processor	Service Provided	Corporate Location	Ducksify Service
Akamai Technologies	Content Delivery Network (CDN)	United States	EdgeDuck
Amazon Web Services	Infrastructure as a Service (IaaS), Software as a Service (SaaS)	United States	EdgeDuck
Exoscale	Infrastructure as a Service (IaaS)	Switzerland	EdgeDuck, Shield
Freshdesk	Cloud Customer Service	United States	Ducksify SA
Linode	Infrastructure as a Service (IaaS)	United States	Ducksify SA
Microsoft Office365	Active Directory, Teams, Email	United States	Ducksify SA
Pagerduty	Software as a Service (SaaS)	United States	Ducksify SA
Vultr	Infrastructure as a Service (IaaS)	United States	Duckmapr

Ducksify controlled subsidiaries and affiliates

The following Ducksify controlled subsidiaries and affiliates support, operate, deliver, and maintain the online services and in the course of doing so may process, store, or otherwise access customer data or personal data. Depending on the geographic location of the customer Ducksify may rely on the following affiliated companies.

Sub-Processor	Type of entity	Corporate Location	Ducksify Service
Ducksify SAS ()	Affiliate	France	

How to Subscribe to Receive Notification of Change in Sub-processors

Right to Object to New Sub-processor

If you are a current Ducksify customer with a data processing agreement in place with Ducksify, you may subscribe to receive notifications of new Sub-processor(s) for each applicable Ducksify Service before Ducksify authorizes any new Sub-processor(s) to process personal data in connection with the provision of the applicable Service.

You can subscribe to receive email notifications for changes to Ducksify Sub-processors by emailing the following information to dpo@ducksify.com:

Customer Name

Customer Address

Executed copy of the Customer-Ducksify data processing addendum.

Update Subscription information

To change or resiliate your email notification information, please re-submit a request to dpo@ducksify.com with the subject title "Change in Contact Information".

| Objections

A customer with a data processing agreement in place with Ducksify may object to Ducksify's use of a new Sub-processor by notifying Ducksify promptly in writing within ten (10) business days after receipt of Ducksify's notice in accordance with the mechanism set out above.

If you object to a new Sub-processor, and the objection is not deemed unreasonable, Ducksify will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Sub-processor without unreasonably burdening you.

If Ducksify is unable to make available such change within a reasonable time, which shall not exceed thirty (30) business days, you may terminate the applicable Order Form(s) with respect only to those Service(s) which cannot be provided by Ducksify without the use of the objected-to new Sub-processor by providing written notice to Ducksify at:

| Data Protection Officer (DPO)

Jan Stenvall, by email at jstenvall@ducksify.com, by phone at +41 76 231 14 54, or by post to:

Ducksify SA
Jan Stenvall
Chemin de la Joliette 10
1009 Pully
Switzerland

Change Description

* Initial version

NOTICE AND DISCLAIMER: This document is subject to change at any time. Revised: May 9, 2022.



Ducksify SA

Contact : contact@ducksify.com